

Dear FCC Commissioners & Staff:

My name is David Daniels and I'm the CEO of Starfish Internet Service in Morehead City, NC 28557. We became an ISP in 1997 because we felt there was need for quality local internet service. We now have a couple of thousand customers that seem to agree with us.

Most of these are local people that live and work in our local area. We've helped many local customers put their businesses online. They don't like dealing with a disembodied voice on the phone that spouts terms they don't understand down here. They want to be able to come in and sit down in front of my desk so that I can explain the in and outs of it and what it's really going to cost. They want to deal with a local person they trust so that halfway through deployment the costs suddenly don't double.

In our five years in this business we have helped several local schools get their websites up and running. We've helped them make those sites usefull to their students as well as parents and faculty. We provide free access for one of the local public libraries. We help our customers with their computer problems both for free and for a fee depending on the problem. These folks can not get these kinds of services from the phone company nor can any local computer company provide the broad range of services that we do.

Our only access to broadband is DSL and if we are going to stay in business to provide local service to local people we need it. No matter what the rules say the cable companies have not opened their networks to competitors so DSL is our only shot. We implore you not to make the public phone system an unregulated monopoly for the few companies that control it, to do so would be a disservice not only to small ISP's but to many in the community as well. Perhaps in 20 years or so the public will be tech savy enough that they won't need our services but we're a long way from that now. Many in the general public need the services we provide and we need the business.

Sincerely,

David Daniels
1500 Bridges Street
Morehead City, NC 28557